

Cassena Care at Norwalk COVID-19 Visitation Fact Sheet

1. Visiting shall be:
 - Daily from 10:30-11:00 AM, 11:15-11:45 AM and 2:00-2:30 PM by appointment only
 - Limited to 20 minutes
 - Limited to outdoor areas (weather permitting) except under certain limited circumstances (see #9 below)
 - Limited to family members, loved ones, and representatives from the long-term care ombudsman program (LTCOP) and resident advocacy organizations
 - Strictly prohibited on resident floors, resident rooms and care areas or anywhere in the interior of the building
 - Limited to two (2) visitors per resident per day
2. Visitors must wear a face mask or face covering that covers the nose and mouth when on the premises.
3. Residents, visitors, representatives of the long-term care ombudsman and resident advocacy organizations will be required to appropriately use an alcohol-based hand sanitizer, consisting of at least 60 percent (60%) alcohol, provided by the Facility, prior to visiting the residents.
4. Visitors must maintain social distancing, when the facility brings the resident outdoors there is a no touch rule, and a staff member is present during the visit to assist.
5. The Facility will screen visitors for signs and symptoms of COVID-19 prior to resident access and will prohibit visitor(s) exhibiting any COVID-19 symptoms or that do not pass the screening questions.
6. Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding international travel or travel to restricted states designated under the Commissioner's COVID-19 Travel Advisory (<https://portal.ct.gov/Coronavirus/travel>). Please note that if you have visited any of the Restricted States or have travelled internationally within the last fourteen (14) days, visitation will **NOT** be permitted.
7. The following information must be provided for each visitor: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
8. No more than 10 percent (10%) of the residents shall have visitors at any one time.
9. Under certain limited circumstances, such as end of life care, as determined by the CT DPH, visitation may be permitted inside with individuals who are appropriately socially distanced and wearing a facemask or face covering.
10. Visitors under the age of 18 must be accompanied by an adult 18 years of age or older.
11. A copy of the Facility's formal visitation plan is posted on the website.
12. No food can be eaten during the visit as face coverings would need to be removed during this.

13. The facility will monitor weather conditions and if deemed not appropriate for outdoor visit, a window visit will be arranged or a virtual visit.
14. No pets are to be part of the visit.
15. Any facility chair the visitor is using will be disinfected between uses.